

GRANT COUNTY

CHRIS M. PONCE
Commissioner, District 1

ELOY H. MEDINA
Commissioner, District 2

NANCY STEPHENS
Commissioner, District 3



EDDIE M. FLORES
Commissioner, District 4

THOMAS L. SHELLEY
Commissioner, District 5

CHARLENE WEBB
County Manager

July 10, 2025

Hidalgo Medical Services Board
530 De Moss St.
Lordsburg, NM 88045

Re: Letter of No Confidence

Dear Hidalgo Medical Services Board of Directors:

The Board of County Commissioners of Grant County has agreed to express its distress over your organization's serious lack of transparency and inability to provide competent services to our community. Over the last few months, it has become apparent that HMS has lost the trust of the citizens of Grant County and key collaborators in the community.

Specifically, it has been unable to maintain staffing at adequate levels to provide the services that were promised would be available at Tu Casa and the senior services centers in the County. Further, HMS has lost the trust of the local medical community. Your organization has also been removed as a contractor by the Non-Metro Area Agency on Aging. Most importantly, however, HMS has failed to address concerns by citizens of the County who have either received inadequate service or not received services at all.

As the elected officials responsible for representing the interests of the citizens of Grant County, it is our responsibility to put you on notice that this community lacks confidence in your ability to continue providing services. HMS provided the County with notice of termination of the senior services agreements after the County requested an audit of its records pursuant to the lease agreements. Presumably, the same will be done with Tu Casa.

Although the leadership of your organization has attempted to blame the County for not providing adequate funding, your leadership has not been transparent with the funding that has been provided. It is difficult for this Board, therefore, to justify approving the substantial increases in funding that was requested when HMS has been unable to provide the services it

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represented that it would provide.

We join with the correspondence from medical representatives of this community, state agencies, as well as our county residents, requesting that you, as a Board, assess the leadership you have in place, engage in more transparent communications, and take meaningful actions in order to restore trust in your organization.

Sincerely,

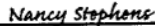
GRANT COUNTY BOARD OF COUNTY COMMISSIONERS


Commissioner Ponce / Jul 10, 2025 13:23 MDT

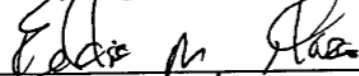
Chris M. Ponce, District 1


Commissioner Medina / Jul 10, 2025 14:21 MDT

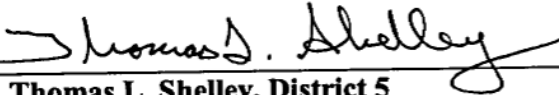
Eloy H. Medina, District 2


Nancy Stephens / Jul 10, 2025 15:05 MDT

Nancy Stephens, District 3



Eddie M. Flores, District 4



Thomas L. Shelley, District 5

PASSED, APPROVED and SIGNED at a duly called and convened regular meeting of the governing body of the County of Grant this 10th day of June 2025.